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Hospital Expansion Scheduled to be Completed by Late Fall... Capital Campaign Raises Over \$7 Million



Clockwise from left: Bob Taft, Esq., Campaign Co-Chair, Ted Renna, M.D., Campaign Co-Chair, Dorothy Peterson, Campaign Honorary Chair, Peter Gosline, CEO, Maryann Harper, Vice Chair, Board of Trustees



If you wish to have your name removed from the list of people who receive marketing and/or fundraising requests from the hospital in the future please write, email or call the Community Relations and Development Office, (Monadnock Community Hospital, 452 Old Street Road, Peterborough, NH 03458, Laura.Gingrass@mchmail.org, or call Laura Gingras at 603-924-7191). In the event that you contact us with this request, all reasonable efforts will be taken to ensure that you will not receive any marketing and fundraising communications from us, excluding postal patron mailings.

After breaking ground in mid-October of last year, Monadnock Community Hospital's campus expansion and building project is in full swing with an anticipated completion date of November of this year. According to Tom Humphrey, Director of Engineering, the project is on schedule and the final site work and parking lots will be completed by the end of the summer. Once all of the parking areas are finished, there will be many more parking options for patients and employees.

The expanded facility will be home to the new Sarah Hogate Bacon Emergency Services Department that will expand the ED from 3,500 to 8,000 square feet. The number of exam rooms will double and will be much larger with more up-to-date equipment. Separate entrances will be created for ambulance and walk-in patients. Ambulance patients will go directly into a treatment room and walk-in patients will be seen in a separate triage area. The second floor of the new

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Ted Bacon Receives 2010 Distinguished Service to Philanthropy Award

On March 15th Peterborough resident Ted Bacon received the 2010 New England Association for Healthcare Philanthropy's *Distinguished Service to Philanthropy Award*. The annual award was presented in Manchester, VT at the annual conference of the New England Association for Healthcare Philanthropy.

This prestigious award recognizes a New England health care philanthropist for his or her outstanding generosity and contribution of time, talent, leadership and resources to health care organizations. It is presented to someone who has demonstrated outstanding civic and charitable responsibility, and through their generosity encourages others to get involved.

Mr. Bacon was nominated by Monadnock Community Hospital, and the nomination was supported by Crotched Mountain Foundation in Greenfield, NH; New London Hospital in New London, NH; and Cooley Dickinson Hospital in Northhampton, MA. Mr. Bacon has generously contributed to all four organizations.

Ted Bacon and his wife Sarah moved to RiverMead in Peterborough in 1996 after his lengthy career as Professor of Landscape Architecture and Regional Planning at the University of Massachusetts in Amherst. Mr. Bacon is a founding co-chair of Monadnock Community Hospital's philanthropy

committee and is a founding member of the Robert M. Parmelee Society that recognizes individuals who have chosen to support the hospital through their estate plans or a charitable bequest in their will. Mr. Bacon established the first Charitable Gift Annuity with MCH and helped the hospital to build one of the most successful Gift Annuity programs in the state.

In 2008, Mr. Bacon increased his gift to the hospital's capital campaign to \$1.3 million in memory of his wife, Sara, who

died in 2007. The hospital's new Emergency Department will be named The Sarah Hogate Bacon Emergency Services Department.

"Ted's dedicated leadership and generous financial contributions to the four institutions who have nominated him for this award represent an unprecedented and unselfish commitment to providing excellence in local community health care," states Laura Gingras, VP Philanthropy and Community Relations at MCH. ■



Left to right: Bob Taft, Esq, Laura Gingras, VP Philanthropy and Community Relations, Peter Gosline, CEO, Ted Bacon, Sadie Jackson, Annual Fund and Community Relations Manager, Rich Scheinblum, CFO

Mary Butler – A Philanthropist Spirit

MCH lost a loyal friend in April. Mary Butler was one of the hospital's most reliable contributors. When our appeal for support went out to the community each year, we received a nice note from Mary with two \$1 bills. Her note expressed her gratitude for having a hospital so close to home. She was so happy with the excellent care she received from our friendly staff. If it was a prosperous year for Mary, she might send \$5. I remember several phone conversations with Mary to thank her for her support and to let her know that her

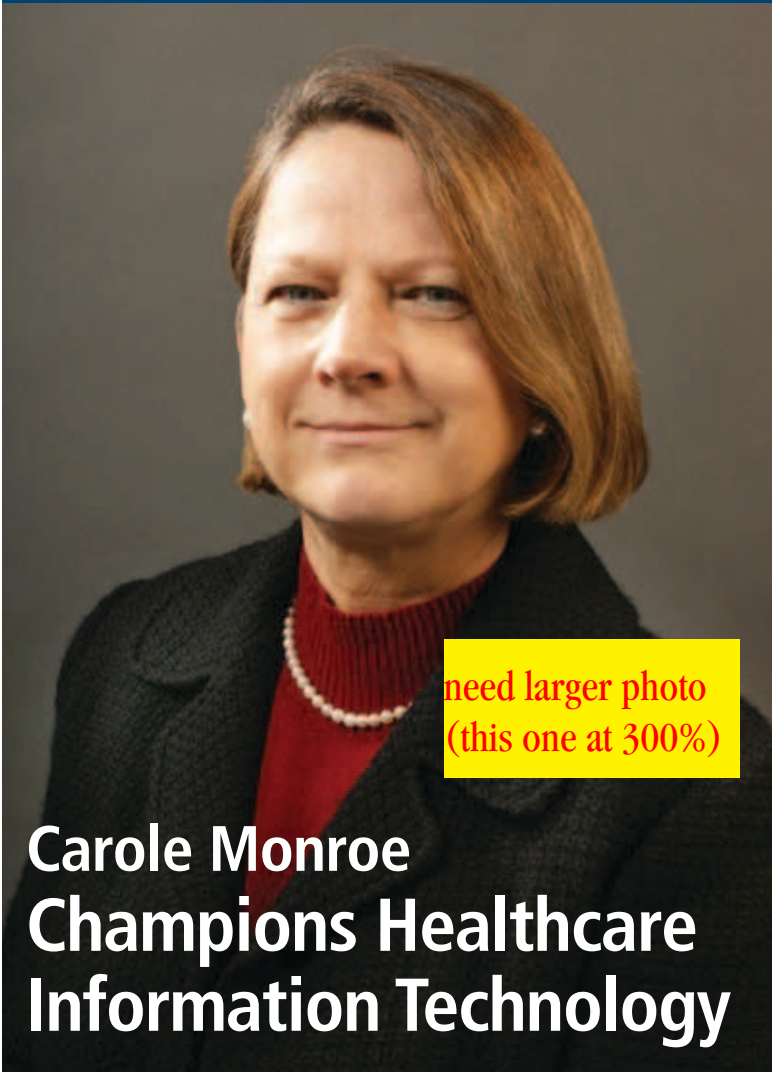
gift made a difference in helping keep our hospital strong.

When I recently saw Mary's obituary, I felt a twinge of sadness, but was also quick to smile as I looked at Mary's smiling face. I enjoyed reading more about Mary's life and what was important to her. Mary was born in Italy and came to America when she was seven. She was proud of her high school education and was a 1942 graduate of Fitchburg High. Mary moved to Jaffrey in 1945 where she lived the rest of her life and raised her two sons and one daughter. Mary worked in the field of human service

and was a dedicated employee and care giver. She was devoted to her church and community and she organized many fundraisers and celebrations.

Mary lived her life true to her values. She didn't say, "How can two dollars make a difference? Why bother." She said, "I value the hospital and I want to see it be here for the community I love; I will contribute what I can." Mary was a true philanthropist. We have a great hospital because, like Mary, thousands of people have given what they can. ■

Behind the Board



Carole Monroe
Champions Healthcare
Information Technology

Carole Monroe's lengthy business career in finance and information technology, and her dedication to improving southern New Hampshire's technology infrastructure is a real plus as a member of MCH's Board of Trustees. As a Board member for four years, Carol has contributed significantly in both the areas of finance and information technology.

After moving to Dublin in 2000 from Connecticut where she had a lengthy career with BankBoston as Vice President and Senior Technical Manager of Networking Services, Carole became involved with several economic development organizations including Monadnock Business Ventures. Through this organization, she met Peter Gosline who asked her to join the MCH Board of Trustees.

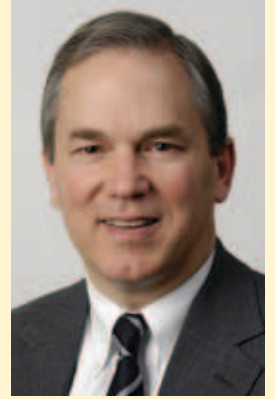
Carole was on the Board's Finance Committee for three years and is currently on the Executive Committee. She was also on the search committee to find MCH's new Chief Information Officer, Carol Roosa, and felt strongly that the CIO should be part of the Executive Team because IT needs to stand on its own. Her business and civic leadership experience complements her strong and passionately held views about the urgent need to re-shape healthcare by addressing issues of more efficient access to healthcare records and better use of the healthcare business dollar.

According to Carole, in the past few years, MCH has taken significant steps in the implementation of an Electronic Medical Record (EMR). MCH's administrative systems (commonly referred to

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On the Horizon

Growth is a symbol of life and prosperity. How exciting it is to watch new green leaves appear on the trees and our perennials making their way toward the sunshine. Thanks to all of the contributors to our successful capital campaign, *Investing in Your Community*



Health Care, the new Sarah Hogate Bacon Emergency Department is growing every day and will open its doors before the end of this calendar year – on time and on budget. The addition to our surgery department is happening on the opposite side of the campus and is scheduled to open in January. As the health needs of our community grow, our services will keep pace. Beyond the Peterborough campus, the dedicated staff at our four satellite facilities (Antrim, Jaffrey, New Ipswich and Rindge) represents our commitment to helping you access medical services quickly and conveniently. Emergency services, primary care, surgical care, obstetrics, radiology, cardiac and pulmonary rehab are among the services you count on to be available close to home when you need them.

Monadnock Community Hospital is a mission driven organization. Our motivation to keep our hospital fiscally sound is so that we will be here for you and your family 24 hours a day, 7 days a week. In turn, you show your commitment to the hospital through volunteerism and financial contributions. I thank you for helping us bring our mission to life through the care given to thousands of patients each year. I thank you, and our community thanks you.

Sincerely,

Peter L. Gosline
President and CEO

Dr. Bradley White Travels to Haiti to Deliver Emergency Care

Dr. Bradley White, an orthopaedic surgeon at Monadnock Orthopaedic Associates, visited Haiti ten days after the earthquake in January to deliver emergency care and participated in another follow-up medical mission this past April.

During the January trip, Dr. White also traveled with Dr. Joseph Lupo, an anesthesiologist at MCH. The two doctors joined a team of international physicians in Haiti performing surgery for some of the earthquake's neediest victims. Traveling with a team of medical personnel from USVI Haitian Relief, the physicians conducted dozens of orthopaedic surgeries and wound treatments using surgical supplies and medicine donated by both Monadnock Community Hospital and

Catholic Medical Center.

Doctors White and Lupo worked in a suburb of Port-au-Prince in a small hospital undamaged by the quake. Housing over 200 patients, the makeshift facility welcomed an ongoing, daily addition of healthcare workers arriving from around the world. Included in Dr. White's team was Amanda Earl, a Physician Assistant who previously worked for Dr. White in his Monadnock Orthopaedic Associates practice.

Dr. White returned to Haiti again this past April with his daughter, Margo, who is a recent graduate of the Groton School. This trip was sponsored by the Austin Medical Relief for Haiti and was based at Hope House which is an orphanage for both girls and boys. Since the earthquake, it has grown from 50 children to 300. "This trip was less acute since over two months had passed," says Dr. White. "During the first trip we were practicing more triage battle-like casualty medicine. In April, we delivered more orthopaedic follow-up care and wound care treatments." Dr. White had been to

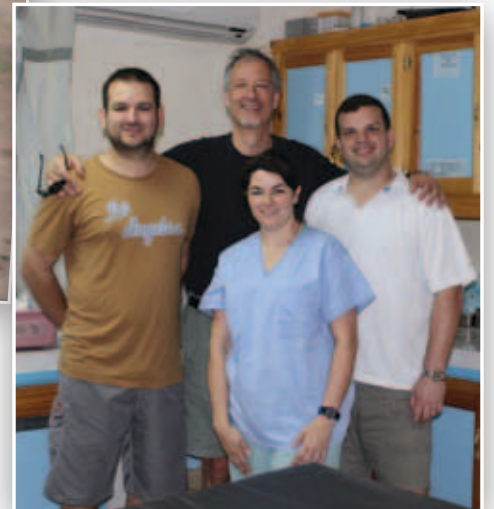


Haiti on medical missions before the earthquake with Jaffrey's Monadnock Bible Conference Center. He also sponsors a Haitian boy who lives at the Monadnock Bible Conference Center's orphanage in Port-au-Prince. His plan is to return once again to Haiti in early winter.

"What struck me most was how incredibly grateful and stoic the Haitian people were," said Dr. White. Despite the loss of family, friends, homes, and even limbs, many of the people we treated were quick to smile in the midst of their challenges. During both trips we strove to provide a steady stream of hope, while surrounded by a level of destruction that is really hard to imagine. I believe the Haitian people have done more to bolster my faith and hope, than vice versa." ■



Caption caption caption.





THE ROBERT M. PARMELEE SOCIETY recognizes people who have included MCH in their wills or estate planning. You automatically qualify for membership, no matter what the size of the gift. A complete listing of bequests received by MCH is included in our annual report. For more information, call Laura Gingras at 924-4666.

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Thanks a Million!

Laura Gingras,
Vice President of Philanthropy and Community Relations

Simple acts of kindness. At Monadnock Community Hospital we seem them every day. Whether an employee going the extra mile to make a family member more comfortable, a dedicated volunteer greeter escorting a patient to radiology, or a grateful patient choosing to make a charitable gift to the hospital. They say that the true gift belongs to the giver. But that can be easy to lose sight of with a busy schedule in a hectic day. But kindness is not forgotten at MCH, thanks to you.

The Monadnock Community Hospital family consists of thousands of caring people. Our family includes our volunteers, employees, medical staff, nurses, trustees and contributors. Everyone's role is equally important in making MCH the special hospital that it is. A successful team relies on every member to do their part. And MCH's success depends on every one of you doing what you can, when you can. We are proud to honor Mary Butler in this issue of the Benefactor. Mary possessed the spirit and actions of a true philanthropist. Please know that every act of kindness and generosity, regardless of size, truly matter.

Your support has built and sustained one of the finest small hospitals in New England. On behalf of our staff and the thousands of people who receive their health care at Monadnock Community Hospital, thank you for your continued confidence and generosity. Please call me if I can assist you in any way. I can be reached at 603-924-4666 or Laura.Gingras@mchmail.org

Thank you for your support.

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If you would like to have an issue sent to a friend, or have an interesting article or an idea for a story, please call Laura Gingras, Vice President of Philanthropy and Community Relations, at 603-924-4666 or e-mail her at Laura.Gingras@mchmail.org

Please visit our website at
www.monadnockhospital.org

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Expansion Continued from Page 1

building will be used for future expansion and physician offices.

Surgical Services is another significant growth area at MCH and the project also includes the expansion of the Surgical Services Department. The addition of two new larger operating rooms will provide more space for complicated surgeries such as joint replacements. The existing three surgical suites will be renovated and the pre-op and post-op area will have seven new individual prep and recovery rooms. The renovated surgical department will be more efficient for the medical staff and will offer a better environment and more privacy for patients.

A committee of hospital employees and Board members are working on designs for new signs to be tentatively placed at the hospital's entrance on Route 202 and another sign at the first roundabout going up to the hospital.

Community support for this project has been tremendous. The goal of the capital campaign — *Investing in Your Community Healthcare* — is to raise one-third of the total project cost of \$22 million. To date, the campaign has raised in excess of \$7 million. “Without the generous

community support, we would not have been able to go forward with this expansion,” said Peter Gosline, CEO. “We are excited to be giving the community a state-of-the-art facility where we can do an even better job providing high-quality health care for generations to come.” ■



Construction on the New Emergency Department



Construction on the state-of-the-art surgical wing



Tom Humphrey, Director of Engineering, Ted Bacon, Co-Chair of Philanthropy Committee

Behind the Board Continued from Page 3

as “back office” systems) are fully electronic, as are a number of the clinical departments throughout the hospital including lab and radiology. In addition, MCH's medical records department has post-discharge medical records available in an electronic format for access by clinicians throughout the hospital and in physician practices.

MCH's next steps include implementation of systems that will eliminate the paper chart entirely and rely solely on electronic means to capture, review and report all patient information. This includes elimination of the paper chart in the hospital and in the physician practices as well.

Once MCH has a fully electronic medical record, there will be significant improvements for both MCH staff and MCH patients. With an electronic medical record, multiple physicians and/or departments will have the ability to access and update a patient's record simultaneously, which will

result in more timely, efficient care for the patient. In addition, by having a central repository for patient data, patients will need to provide their information only once and all of their patient records (whether in the lab, radiology, or in their physician's office) will be updated accordingly.

“The needs of the hospital are similar to other large organizations in the community,” says Carole. “The need to deliver excellent service is critical to survival and I feel that MCH doesn't an excellent job. The need to recruit good doctors to this area is the same as recruiting a good professor. You have to want to live and work in this community.”

Carole's husband, Charlie Champagne, is also an active volunteer at the hospital and serves on the Finance Committee. They are both active members of the Wellness Center. Carole and Charlie have a daughter who is a scientist at the University of Connecticut Medical Center and have two grandchildren.

Their son and his wife are architects and live in West Hartford, CT.

“President Obama's announcement of the American Recovery and Reinvestment Act increased the urgency of technology implementation in healthcare organizations, states Carol Roosa, “In order to attain the goals defined by this legislation, hospital Boards across the country are finding themselves focusing more on information technology-related governance than ever before. Carole's expertise in this area and her presence on the MCH Board couldn't be a better match! She is an asset to Monadnock Community Hospital and we are fortunate to have her on our Board of Trustees.” ■

Visit the MCH website for back issues of the *Benefactor*, the latest MCH news and MORE!
www.monadnockhospital.org