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### Patient E-Mail Update

*Do you have patients who are interested in keeping up to date on the expansion project? We have launched an e-newsletter specifically for patients.*

*Please give your interested patients this web address: [www.monadnockhospital.org/expansion](http://www.monadnockhospital.org/expansion).*

*Once there, they can click on E-mail Update Sign Up to receive our Community Update each month a few days prior to its publication in the newspaper. Please note that patients must sign up themselves to follow best practices in protecting privacy and avoiding spam.*

*In addition, e-mail privacy is extremely important to us. Please let your patients know that their privacy is protected by a nationally-recognized program called SafeSubscribe. MCH will not sell or use their e-mail address for any purpose other than this e-mail update. In addition, patients can permanently unsubscribe from this list at any time.*

## MCH Building Update Newsletter

Dear MCH Employee,

Welcome to this month's employee update for the expansion project, Investing in Your Community Healthcare.

### Parking Accessibility

Over the past few weeks, parking has become inconvenient for staff and patients alike. We have received many concerns from patients with limited mobility who are having difficulty accessing our buildings. Because of this, **we are asking all employees to park in the furthest spots from the hospital and Bond Wellness Center.** Every day, there are many open spaces in the two lots closest to Old Street Road. We realize this means that you will have to walk further. However, it allows the people we care for every day the ability to more easily access the hospital. This will become even more important when winter settles in.

## Continuing Improvements

Over the next few weeks, improvements will continue in these areas:

- Connecting to the town's water main at Old Street Road
- Preparing the new upper parking lot to the right of the street entrance
- Constructing a roundabout at the current street entrance

## Share Your Knowledge

Please feel free to share this information with family and friends. We will be placing an ad in the Monadnock Ledger Transcript to update the public as well.



We know that this can be a hassle, especially when you are busy. **And we are asking you, personally, to help us make our patients as comfortable as possible.** At MCH, we already do this so well in every area of our building where patients receive care. Please help us extend this standard of excellence outside of our four walls.

## Generator Building

If you've looked outside of the cafeteria lately, you may have noticed a lot of activity just beyond the parking lot. This will be the site of our new emergency power generator building. This building will house three new power generators and will have room for a fourth at a later date.

Once completed, the existing generators will be "traded in" for upgraded versions that should be able to handle the current and growing electrical needs of our hospital. Like the existing generators, these will be able provide power for an extended period of time during outages.

Within the next month, the foundation for the building should be in place. Construction of this building will continue throughout the winter.

## Rock Recycling

We have received many questions about the piles of rocks and small boulders on our campus! Those piles are affectionately called our "rock nurseries." We are re-using all boulders found during construction in other areas of the campus. For example, the boulders are currently being used on the slope near the new generator building. Instead of creating a concrete retaining wall, the boulders will naturally protect the slopes from erosion. You'll see an existing example of this to the right of the Bond Wellness Center.

Thanks for your ongoing patience and understanding. The work we are doing now will set the stage for the next round of improvements to the hospital buildings. We look forward to sharing more details with you each month and welcome your questions and thoughts!

If you or your patients have any questions, please contact Laura Gingras in the department of Community Relations at ext. 4666 or at [laura.gingras@mchmail.org](mailto:laura.gingras@mchmail.org)

Sincerely,

Laura Gingras and Tom Humphrey