

We Are All In This Together



Monadnock

COMMUNITY HOSPITAL

2022 REPORT TO OUR COMMUNITY



Dear Friends,

In 1917, a group of Peterborough citizens met to brainstorm ideas for a community hospital. They envisioned a modern, comfortable facility where patients could receive up-to-date treatments. They also wanted to attract skilled providers to the region, to ensure the best care possible.

With the enthusiastic support of the local community, this vision was realized, and in 1923 The Peterborough Hospital (now Monadnock Community Hospital) was born. Since then, MCH has grown to become the regional leader in healthcare, providing both primary and specialty care to patients from Hillsborough and Cheshire Counties and beyond. As our 100th year approaches, it's a good time to reflect on our history and accomplishments.

Through the decades, our Hospital has grown, expanded its campus and off-site offices, added technologies and specialty care, and has overcome countless challenges. But the 2020 emergence of a deadly pandemic was unique. COVID-19, and its subsequent variants, forced all of us to change behaviors and adopt measures to keep our community safe.

As always, MCH medical staff and employees responded to this most recent threat with compassion, commitment, and creativity. We followed the science, instituted prevention protocols, and worked hard to keep our community safe. And although the pandemic was new territory for all of us, I am proud of the way our MCH family rose to the challenge.

The theme of this year's report to our community, "We are all in this together," is a tribute to our medical staff and employees for their selfless service and resilience in tough times. But it's also a tribute to you—our patients, donors, volunteers, and all our friends in the community. We're deeply grateful for your support of Monadnock Community Hospital. Because of you, we have been able to grow, thrive, and serve the health care needs of our region for nearly 100 years. Together, we are improving the health and well-being of our beloved community: the Monadnock Region.

With thanks for all you do,

Cynthia K. McGuire, FACHE
President & CEO

MISSION

Monadnock Community Hospital is committed to improving the health and well-being of our community.

VISION

We will elevate the health of our community by providing accessible, high-quality and value-based care.

VALUES

Compassion • Collaboration
Honesty • Respect



LEFT TO RIGHT: Daniel Perli, MD, Chief Medical Officer; Cynthia K. McGuire, FACHE, President and CEO; Jim Callahan, Esq, Board of Trustees, Chair; Paul Faber, Board of Trustees, Vice Chair



LEFT TO RIGHT:
Dr. Derek Anderson,
Monadnock Family Care;
Rudi Flik; Lynne Maloney,
PT, Director of
Rehabilitation Services

The Right Team, The Right Place, The Right Choice

Rudi Flik knows a thing or two about excellence. From the time he landed in America as a 14-year-old German immigrant through a long career building one of the nation's top hospitality businesses, Rudi has always focused on quality, service, and exceeding expectations. Now retired, with homes in Florida and New Hampshire, Rudi still exudes the energy, directness, and charm that made him so successful.

But as most retirees will tell you, having access to good health care is essential for enjoying this stage of life. And when Rudi is living in his Frankestown home, he relies on Monadnock Community Hospital for his care.

"MCH is just down the road in Peterborough," says Rudi, "so it's very convenient. And fortunately for me, the primary care and specialty teams at MCH are both excellent."

In 2021, Rudi had knee replacement surgery through his son's orthopaedic practice in New York. When it came to physical therapy, however, Rudi chose the Physical Therapy team at MCH's Bond Wellness Center. Director of MCH's Rehabilitation Services and Physical Therapist, Lynne Maloney, worked with Rudi over several weeks to restore his knee strength and range of motion.

"I knew I was in good hands when I met Lynne," says Rudi. "She is a true professional who projects quiet competence. I've had a lot of sports injuries in my life and a lot of physical therapy, so I'm always appreciative when I meet someone like Lynne, who's both knowledgeable and skilled."

Rudi also was impressed with the environment the Bond Wellness Center offered for his therapy. "I was amazed by the graciousness of the space and by all the therapeutic facilities. I was very comfortable there."

**"For me, choosing MCH was a no-brainer."
Rudi Flik, Frankestown, NH**

In addition to choosing MCH for physical therapy, Rudi also relies on Dr. Derek Anderson of Monadnock Family Care for his primary care needs. "It's good to know that when I'm in New Hampshire, I have a top-notch health care team so close by."

Today Rudi's knee is feeling much better and he's back to enjoying the summer in Frankestown, with family close by and great health care just minutes away.

"For me, choosing MCH was a no-brainer," says Rudi. "It's not simply because MCH is convenient but also because of the exceptional care they provide. I trust my MCH care team to help me stay healthy and active."

The MCH Wound Healing Center: Where Healing Happens

“This is alarming. Like nothing I have ever seen.” That’s what Patricia Krueger thought when a large, spontaneous hematoma appeared on her leg. “I could literally see it getting worse,” she recalls. “It was awful-looking and just so painful.”

Patricia, a home and garden designer, retired nurse, and former NH state senator, knew exactly where to go for help. “I said to my husband, ‘Take me to Monadnock Community Hospital.’”

At the MCH Wound Healing Center, Patricia consulted with Dr. Curtis Kloc, board-certified surgeon and expert in wound care. “I immediately felt confidence in Dr. Kloc and his staff,” she says. Together, Patricia and her team made the decision to perform a skin graft. “I was a little apprehensive,” says Patricia, “because the graft was going to be large. But Dr. Kloc was there for me through all my questions and anxieties. It was his confidence, experience, and patience that helped me get through seven long months of healing.”

As Patricia says, her healing journey was a long-term project, one that required skilled care and constant monitoring by the Wound Care Center staff.

“I’ve often thought how lucky am I to have this amazing community hospital close by and to have such wonderful caregivers! I even wrote a letter to MCH’s Chief Medical Officer to tell him personally how grateful I was for the care I received from Dr. Kloc; Maria Bemont, Physical Therapist; Jessica Johnson, Wound Care Nurse; and the entire staff.”

“I said to my husband, ‘Take me to
Monadnock Community Hospital.’”

“The Wound Care Center at MCH made a huge difference for me,” says Patricia. “I’ve also received excellent care from the Emergency Department and the Orthopaedic team at MCH. It’s such a gift to have top-notch providers so close by.” Now that her leg is healed, Patricia is able to get back to her active lifestyle. “I’ve never been one to sit still,” she says. “I’ve raised eight children, spent time as a legislator, and enjoyed many careers.”

She lives a full life—for a woman who’s full of life herself. And with MCH close by, Patricia knows that when she needs exceptional care and expertise, it’s just a short drive away.



“How lucky am I
to have this amazing
community hospital
close by with such
wonderful caregivers!”

Patricia Krueger,
Francestown, NH

Maria Bemont, PT and Coordinator
of the Wound Healing Center with
Patricia Krueger



Frank and
Marion Almeida
with Tigger



Anne Thompson



Ted and Sarah Bacon



Tony and Midge Gosling

Lifetime Giving

Through their years of support, these philanthropic leaders have each made generous cumulative gifts totaling over \$100,000.

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Mr. Theodore S. Bacon, Jr.*
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Anne C. Thompson*
Elsie P. van Buren*
The Window Shop
at Monadnock
Community Hospital
Miss Linda A. Witherill
Samuel D. & Dixie Wonders*

Thank You to Our Parmelee Society

The Parmelee Society recognizes the individuals who choose to include Monadnock Community Hospital in their wills or estate plans. Their legacy gifts ensure the accessibility of high quality health care for their neighbors and loved ones for generations to come. MCH is honored by these generous supporters who demonstrate the spirit of community and devotion to our hospital well into the future.

Anonymous (7)	Cynthia & Harry McGuire
John H. Adams	Julie B. Middleton
George L. Andersen	LeeAnn Moore
Robert L. Boyd	Mr. & Mrs. Michael Murphy
Audrey B. Carvalho	Marcia Ober
Dr. & Mrs. Peter M. Cerroni	Charles Palmer
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Mr. & Mrs. Frederick T. Ernst, Jr.	Penny & Ray* Rodriguez
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Steven & Ann Lord	Audrey M. White & Daniel L. Keaveny
Glori B.* & Tom Luebberman	Andrea J. Wood
Corinne Bonaventure MacLennan-Kennedy	Samuel Zachos

*deceased

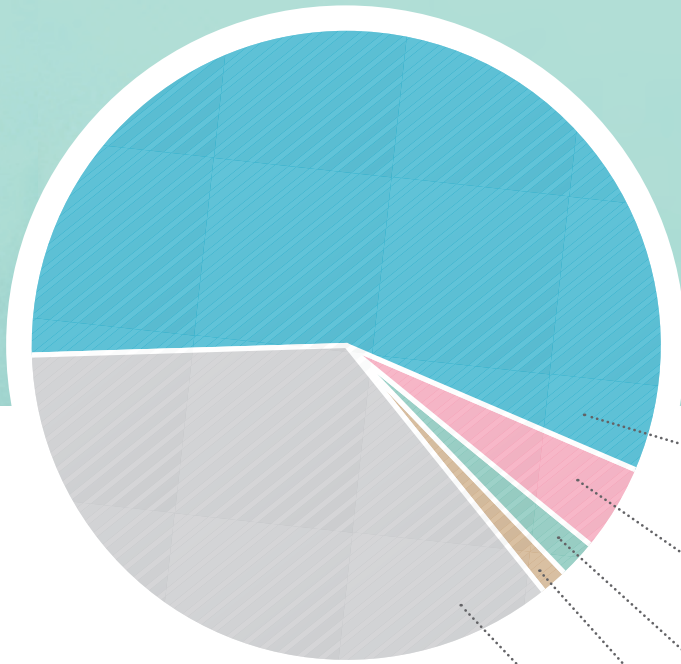


LeeAnn Moore (left) and Laura Gingras

Philanthropic gifts help us fulfill our mission to serve the community. Please consider making a specific provision in your will for MCH. If you already have, please let us know so we can honor you as a member of our Parmelee Society. For more information about the Parmelee Society or charitable giving, contact:

Laura A. Gingras CPA, CFRE
VP of Philanthropy & Community Relations
Laura.Gingras@mchmail.org
603-924-4666

LeeAnn Moore CFRE
Philanthropy & Community
Relations Manager
LeeAnn.Moore@mchmail.org
603-924-1700



MCH Provided \$14,767,000 of Support to Our Community in 2021

Subsidized Health Services (i.e. Cardiac Rehab, Emergency Department, Behavioral Health Services, etc.): **\$8,412,000**

Charity Care (i.e. Financial Assistance Program): **\$646,000**

In-kind Donations (i.e. Conference Room Usage, EMT Training, etc.): **\$258,000**

Community Programs (i.e. Monadnock Healthy Teeth, Parent Support Services, etc.): **\$204,000**

Public Programs (i.e. Medicaid and Medicare Shortfall): **\$5,247,000**

In September 2021, MCH concluded their Community Health Needs Assessment, which is completed every three years, to identify and prioritize the health-related needs in MCH's Primary Service Area.

Through conducting surveys, holding focus groups with community members, and meeting with local social and human services agencies, it was determined that the top five greatest healthcare needs in our community are:

- 1) Affordable Healthcare Services
- 2) Depression and Anxiety Treatment Services
- 3) Early Intervention for Substance Misuse
- 4) Crisis Care Programs for Mental Health
- 5) Domestic Violence Resources

Following the Assessment, an Implementation Plan is also completed by MCH to address top-priority needs. Through the years, thanks to this process, various initiatives and programs have been implemented.

In 2021, MCH developed a new program, Mobile Integrated Health, to address "Access to Care for High-Need Populations (disabled, seniors, etc.)" which was identified in the 2018 Assessment as a top need.

Other initiatives that came from past Community Health Needs Assessments include a 24/7 Crisis Support program, as well as a strong partnership with Reality Check, our community's addiction, treatment, and recovery support organization. Reality Check provides us access to a Recovery Coach for patients suffering from Substance Misuse Disorder to aid in their sobriety. Both of these initiatives address the 2018 needs for more access to Substance Misuse and Behavioral Health Services.

MCH remains committed to continuing, enhancing, and creating programs and services that will benefit our patients and community.

For information on how you can get involved, please contact LeeAnn Moore at 603-924-1700.



Sam Zachos with Josh Patrick
Community Paramedic,
Mobile Integrated Health

COVID Couldn't Stop MCH From Delivering Care Safely— Thanks to the Mobile Integrated Health Program.

Sam Zachos may be the most positive person you'll ever meet. He was born in Bennington ninety years ago and has lived through war, depressions, and more than one pandemic. He's been a bank director, mill worker, union president, hospital volunteer, and he served 38 years in the National Guard.

Through it all, he's maintained his optimistic outlook.

Sam and his beloved late-wife Linny raised four children, all of whom were born at and received care through Monadnock Community Hospital. "MCH has always been our hospital for primary care, for emergencies—for everything," says Sam.

When he started not feeling well in the fall of 2021, he knew who to call. His nurse at Monadnock Internal Medicine explained to him that with the increasing number of COVID cases, taking a trip to the Emergency Department for his symptoms could potentially cause greater harm than good. Being at a higher risk for becoming seriously ill with COVID, his medical team presented a safer way to treat Sam.

"It wasn't safe for me to go to the hospital, so, instead, MCH came to me," says Sam. "They have great paramedics and a van with all the equipment for testing and diagnosing. One of the paramedics, Josh, examined me and was able to take blood work right here in my home. He then worked quickly with my doctor to have a prescription called in, and within a few hours I started the medication and began feeling like a whole new person."

MCH's Mobile Integrated Health Care team is filling a critical need in the community by providing medical services outside hospital walls. Coordinating with a patient's primary care physician, our paramedics provide a host of diagnostic services, including physical assessments and specimen collections.

"The MCH Mobile Integrated Health Program was a godsend for me during the pandemic." Sam Zachos, Peterborough, NH

"We can provide up to six calls a day, assessing, testing, and treating vulnerable patients who may be housebound, frail, or otherwise unable to travel," says Josh Patrick, Mobile Integrated Health Paramedic. "While there are a few other hospitals in the state providing services like these, MCH has one of the most comprehensive programs, offering an array of services to a diverse population."

Most importantly, MCH is able to deliver medical excellence to vulnerable patients in the safety and comfort of their homes.

"I always had great respect for MCH, but this program has exceeded my expectations," Sam says. "I was a volunteer there for ten years and met so many wonderful people who have continued to make me feel appreciated and loved. I am very grateful that, although I can no longer travel easily, I can still be connected to my caregivers—now they can even come to me!"

LEFT TO RIGHT:
Kathleen Sacco, LICSW;
Michelle Brumaghim,
APRN; Alycia McDuff,
Practice Manager; Sandra
Roy, Office Assistant;
Karen Langley, LICSW;
Donna Houghton,
Office Assistant; Michele
Gunning, MD, Medical
Director; Roberta
Peladeau, RN; Roger
Cawley, PhD; Margot
Schmitt, LICSW



MCH Behavioral Health: We're Here for Our Community, 24/7

For MCH Behavioral Health clinicians, helping people overcome mental health challenges isn't just a mission—it's a calling. From depression and anxiety to substance misuse and addiction, behavioral health challenges touch millions of lives.

In New Hampshire, over 37% of residents report struggling with occasional feelings of anxiety or depression, and close to 221,000 are living with a more serious behavioral health issue.* During the pandemic, those numbers increased due to isolation and uncertainty, all while mental health practices were forced to implement screening protocols to control the spread of COVID, sometimes limiting access to care.

“Increasing access to mental health care—and removing stigmas—is vital to our success.” Michele Gunning, MD

“COVID changed many things,” says Dr. Michele Gunning, psychiatrist and Medical Director of Behavioral Health at MCH, “but our mission remained the same: to help people in mental and emotional distress find their way to a healthier, more balanced life. Our challenge was how to do this during a time of social distancing.”

One solution, she says, was teletherapy.

“Telehealth made a huge difference for our patients during COVID, and it's a model we'll be using more often going forward,” says Dr. Gunning. “Patients like the convenience

of virtual counseling. They don't have to deal with transportation, weather, or child care issues. That can mean fewer missed appointments and better outcomes.”

As COVID wanes, Dr. Gunning says MCH's Behavioral Health Department is focused on increasing its community outreach and services. “Mental health care needs to be available to everyone, from the person in immediate crisis to someone with a longer-term challenge,” she says. “We are still seeing too many people on waiting lists for treatment. We have people who need help but don't reach out because of the social stigma attached to mental health. So increasing access and removing stigmas is vital to our success.”

This philosophy of care also means providing 24-hour crisis services for people experiencing a mental health emergency. “The 9-to-5 model doesn't work when someone has a crisis at 2:00 am,” says Dr. Gunning. “We have providers available 24/7, because the need for help happens at any time.”

“Helping people work through painful challenges like addiction, anxiety, and mental illness isn't just our mission—it's our calling,” says Julie Davison, RN at Monadnock Behavioral Health. “We are very grateful to have the support of our community as we continue to provide the exceptional care our patients deserve.”

*NAMI (National Alliance on Mental Illness)

“Mental Health in New Hampshire”, February 2021

Welcome New Medical Staff



Michelle Brumaghim, APRN-PMH
Monadnock Behavioral Health Services



Tiffany Gaudet, APRN
Monadnock Behavioral Health Services



Kayla Kokal, APRN
Monadnock Family Care



Leigh LoPresti, MD
Jaffrey Family Care & Rindge Family Practice



Miry Makebish, MD
Monadnock Regional Pediatrics



Meliea Miller, APRN
Antrim Medical Group



Sarah Neal, APRN
Monadnock Orthopaedic Associates



Kelly Pelletier, APRN, FNP
Antrim Medical Group



Kibwe Weaver, MD
Monadnock Surgical Associates

You Are Not Alone: MCH's Compassionate Commitment to COVID Patients

When Lorraine Stenersen began experiencing shortness of breath and fatigue in November 2021, her family insisted she go to the Emergency Department at Monadnock Community Hospital. There she was diagnosed with COVID-19 and given oxygen. Hoping she could recover at home, Lorraine was discharged, but soon was back, feeling weaker than ever with her oxygen levels dropping quickly. This time, she was admitted to the Hospital's Medical-Surgical Unit, where she was placed on high-flow oxygen to assist her breathing.

"I felt like I was suffocating," recalls Lorraine. "The medical team talked about putting me on a ventilator, but instead, they wanted to try high-flow oxygen first and luckily that worked. I started improving a little bit each day."

Due to the severity of her symptoms, Lorraine spent 11 days at MCH. "Friends asked me if I felt lonely there," says Lorraine, "but I never did. There was always a friendly face at my door. The nurses went out of their way to make sure I was comfortable. Even the food was excellent!"

"Being hospitalized with COVID was scary. But I was blown away by the care and compassion of the MCH staff."

Above all, Lorraine remembers the warmth and professionalism of her caregivers. "I was blown away by the care and compassion of the MCH staff," she says. "I don't think people realize the sacrifices that hospital workers make to care for patients with COVID. The stress is tremendous and so are the risks. But my care team was always there for me, ready to listen, answer questions, give comfort, and monitor my progress."

For Lorraine, the biggest takeaway from her COVID experience was the realization that a vaccine might have saved her from hospitalization. "I never believed I'd get COVID," she says. "I was so healthy and I'd heard there were unknowns about the vaccine, so I never got it. My husband did because he's medically compromised and, as a result, he never got sick even though he was exposed to the virus through me. His vaccine protected him."

Today Lorraine looks back on her vaccine hesitancy from a different perspective. "You do NOT want to get COVID," she says. "Yes, I know you can still get COVID even after vaccination, but it's usually milder with less risk of hospitalization."

Lorraine has always been grateful for the Hospital. "Our family grew up with MCH caregivers," she notes, "and I still rely on them for my healthcare today. Whether you need emergency care or just a check-up, MCH has the expertise and compassion you're looking for. Right here in our community, too! It doesn't get much better than that."



"Like a lot of people, I didn't think I'd ever get COVID."

**—Lorraine Stenersen,
Rindge, NH**

LEFT TO RIGHT:
 Natalie Tremblay,
 MCH Dietary Aide;
 Bucky;
 Toni Gildone,
 Volunteer Coordinator;
 Whitney Levesque, MCH Cook;
 Claudia Cleary Nichols,
 Infection Control Preventionist;
 Nutmeg;
 Kap Siddall, MCH Volunteer



Volunteers

Lifetime volunteer hours as of April 1, 2022

1 - 500 HOURS

Meredeth Allen
 Richard Allen
 Doreen Ames
 Miriam Atwood
 Karen Bannister
 Susanne Bates
 Tom Bates
 Rose Bochicchio
 Jane Bowman
 Luci Byrnes
 Patricia Carrier
 Loring Catlin, Jr.
 Dewitt Clark
 Deborah Delworth
 Rachael DeVore
 David Dodge
 Lori Duamaine
 Soosen Dunholter
 Katharyn Ernst
 Linda Fillman
 Tess Fitzgerald
 Dorcey Flynn
 Bob Fogg
 Robert Gordon
 Susan Graham
 Hadley Greene
 Pam Hill
 Monika Horsefield
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 Sharon Johnson
 Diane Kangas
 Victor King
 Stefanie Kyte
 Beverly Leach
 Mike Lindberg, MD
 Terri Lombardi

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 Fay Migotsky, MD
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 Wendy Parker
 Barbara Pendleton
 Bernice Perry
 Hope Pettegrew
 Judy Peucker
 Serra May Plourde
 Kathleen Quigley
 Sophia Rallis
 Victoria Rank
 John Richards
 John Rockwell
 Rachel Rosenoff
 Elaine San Soucie
 Janece Shultz
 Kap Siddall
 Nancy Speeney
 Joyce Stevens
 Donna Venning
 Louise Vickory
 Marilyn Vose
 Meredith White
 Kris Whitfield

501 - 1,000 HOURS

Cedric Baker
 Gwyn Baldwin
 Diane Cherwin
 Nancy Clarke

Jane Cleveland
 Carole Connor
 Valerie Connor
 Bea Corriveau
 Tricia Cravedi
 Judith Draper
 Judy Edelkind
 Joe Fletcher
 Jan Johnson
 Linda Keenan
 Terry Kilvert
 Mary Loftis
 Mark Lombardi
 David Moulton
 Suzanne O'Brien
 Maura Pascucci
 Anne Rainey
 Marcia Schwartz
 Deborah Stewart
 Anne Twitchell
 Andrea (Andy) Wood

1,001 - 2,000 HOURS

George Andersen
 Carole Angus
 Sandra Benotti
 Chris Brown
 Cyndy Burgess
 Josephine Carrara
 Bonnie Castor
 Kaysie Castor
 Dianne Chatfield*
 Ruth Comerford
 Barbara Delphia
 Jim Dodge
 Ann (Roon) Frost
 Deborah Hanson

Sandhya Kale
 Elizabeth Kenney
 Dale Russell
 Kay Ryan
 Shirley Sherk
 Leon St. Cyr
 Audrey White

2,001 - 3,000 HOURS

Anonymous
 Mary Frances Lawler
 Samuel Zachos

3,001 - 4,000 HOURS

Anonymous
 John H. Adams
 Carol Farnham
 Margaret Flick

4,001 - 5,000 HOURS

Constance Boyd

5,001 - 10,000 HOURS

Bradley Farnham

10,001+ HOURS

Peg McLeod
 Marcia Pettee

PET THERAPY ANIMALS

Bucky
 Coffee
 Mea
 Nutmeg

*deceased



A Legacy of Leadership and Vision:

When she was just three years old, Dorothy (Donovan) Peterson came down with a severe earache. In great pain, the little girl was admitted to Monadnock Community Hospital for mastoid surgery on both ears to clear out the infection. This positive experience set the stage for Dorothy's lifelong relationship with MCH.

Years later, as a teenager during World War II, she volunteered in the Hospital's kitchen. At that time, with so many Americans helping with the war effort, volunteers like Dorothy were essential to ensuring MCH kept its doors open.

After her marriage to future New Hampshire Governor Walter Peterson in 1949, Dorothy kept volunteering at MCH, then as a nurse's aide. Even after becoming New Hampshire's First Lady, Dorothy continued to donate her time and skills to the Hospital she loved. And it wasn't just Dorothy who was devoted to MCH; her mother, Mildred Donovan, was also a

volunteer, and her father, Francis Donovan, served on the Hospital's Board of Trustees.

In 1975, Dorothy followed her father's footsteps and joined the Board of Trustees. Then, in 1978, she was elected to become the first woman president of MCH's Board. During her term as president, MCH acquired its first ultrasound diagnostic system and opened the community's first Birthing Center. Continuing in leadership roles, Dorothy served as the honorary chair of the Hospital's largest-ever capital campaign to build the new Emergency Department which opened in 2011. Her wisdom and guidance led the campaign to its great success of over \$10 million.

Even after becoming New Hampshire's First Lady, Dorothy continued to donate her time and skills to the Hospital she loved.



We Remember Dorothy Peterson

Dorothy's life was one of service and generosity. Besides volunteering at MCH, she served on the boards of the Monadnock Community Visiting Nurses Association, the Peterborough Historical Society, and countless others. She was an active supporter of many local and statewide nonprofits, including the New Hampshire Lung Association, Monadnock Family Services, and New Hampshire Public Radio.

Contributing to the well-being of her fellow citizens was fundamental to Dorothy's life. She kept up her philanthropic and volunteer activities well into her ninth decade, continuing to support MCH as a member of the Philanthropy Committee as well as the Parmelee Society, which recognizes donors who include MCH in their estate planning. In 2011, MCH honored Dorothy's contributions by naming the Parmelee garden in her honor.

Walter and Dorothy established a Charitable Remainder Trust in which MCH was a beneficiary. In 2022, after a lifetime of service, Dorothy passed away, leaving a legacy of leadership and altruism that continues to inspire everyone who knew her.

Gentle and generous, she was a leader and a listener with boundless energy and vision. Dorothy Peterson made a positive difference, not just for Monadnock Community Hospital, but for thousands of people across the state of New Hampshire whom her life touched.

She will be remembered with affection and gratitude for years to come.

Thank you, Dorothy, for everything.

Living in Our Memories

We honor and remember the generosity of all those no longer with us who included MCH in their wills or estates. These legacy gifts reflect the value our community places on local, quality healthcare.

Anonymous (4)
Eleanor N. Abel
Ruby G. Allen
Frank & Marion Almeida
Helen D. Armitage
Josefa C. Backus
Mr. & Mrs.
 Theodore S. Bacon, Jr.
Raymond F. Baddour
Marion J. Bagley
Leah S. Baldwin
Ellen B. Ballou
Arnold C. Barker
Kathleen G. Barker
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Robert P. Bass, Sr.
Helen Bastedo
Doris E. Belcher
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Patricia Boyd
George H. Brooks, Jr.
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Walter A. Bryer
Phyllis S. Burt
Priscilla T. Campbell
Dorothy & Harold Capron
Dr. Richard S. Carvalho
Marion L. Caton
Phyllis M. Cleaves
Everett &
 Margaret H. Clement
Alice Clukay
Leon C. Cochran
Ernestine F. Coleman
George H. & Ruth S. Colton
Jeanne T. Cook
Robert & Mary Cormack
Maude D. Corser
Ted & Bev Covert
Lois Daloz
Dorothy Dalzell
Ann Darsie
Elizabeth W. Davis
Susan Elliott Davis

Murray Day
Viola MacLellan Day
Louisa de Bracket
Genevieve Doran
Clara M. Driscoll
George Duncan
Lesley C. Eaton
Charles J. Ellis
Rachel P. Evans
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Barbara E. Fontaine
Anne Sharples Frantz
Julie F. Fremont
D. Baldwin Gardner
Emma E. Gipson
Wendell C. Glass
David A. Glynn
Ella L. Goodhue
Dr. & Mrs. Joseph F. Gosling
Robert & Mary Jane Grasty
Jacques Pierre Harang
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Tom & Joanne Head
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Theodore F. Hoffman
Martha H. Hokanson
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Financial Statement

Consolidated Statement of Revenues and Expenses

REVENUES

Fiscal Year ending September 30, 2021:

Billed for services to our patients	\$158,078,000
Government reimbursement for Medicaid shortfall and the uninsured.....	\$4,325,000
Other operating revenues.....	\$8,733,000

Gross Revenue **\$171,136,000**

Less: Amounts billed but not received

Government and commercial contractual agreements.....	\$72,844,000
Patients unable to pay	\$1,021,000
Provisions for bad debt.....	\$4,035,000

Net Revenue **\$93,236,000**

COSTS

Our costs included amounts:

To pay our employees and physicians.....	\$41,944,000
To pay our suppliers and vendors.....	\$34,593,000
To fund depreciation and pay interest on debt.....	\$5,225,000
To pay NH Medicaid Enhancement Tax.....	\$3,194,000

Total Costs..... **\$84,956,000**

Net Gain From Operations **\$8,280,000**

Key Statistics, Actual

Overnight Admissions.....	1,042	Imaging Exams	29,363
Births	307	Lab Tests	181,496
Emergency Room Visits	12,550	Physical, Occupational, and Speech Procedures	56,739
Surgical Cases	1,356	Physician Practice Visits	76,802
Endoscopy Procedures	664		

Medical Team



Daniel P. Perli, MD, CMO

CHIEF MEDICAL OFFICER

Daniel P. Perli, MD

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John P. LaBranche, MD
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Harjot Singh, MD
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Dmitry S. Tarasevich, MD

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Emily R. Cooper, APRN
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Dartmouth Hitchcock Medical Center, Psychiatry
TeleSpecialists, Neurology

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Patricia C. Furey, MD



Shawn P. Harrington, MD



Suzanne M. Schoel, MD

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For more information, call
 our Physician Referral Line
 at 603-924-4699 ext. 1600.

Medical Team as of May 1, 2022.

KEY

APRN Advanced Practice Registered Nurse	DPM Doctor of Podiatric Medicine
CMA Certified Medical Assistant	LICSW Licensed Independent Clinical Social Worker
CMO Chief Medical Officer	MA Medical Assistant
CNO Chief Nursing Officer	MD Medical Doctor
DDS Doctor of Dental Surgery	PA Physician Assistant
DMD Doctor of Medical Dentistry	PA-C Certified Physician Assistant
DO Doctor of Osteopathic Medicine	PhD Doctor of Philosophy

If we have mistakenly omitted or misspelled your name in this report, or if you would like your name removed from our marketing and fundraising list, please contact:

Laura Gingras, VP of Philanthropy and Community Relations
 Monadnock Community Hospital
 452 Old Street Road, Peterborough, NH 03458
 603-924-4666 Laura.Gingras@mchmail.org

PHOTOGRAPHY

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Kate Preftakes
preftakesphoto.com

Monadnock Community Hospital is a not-for-profit healthcare provider offering comprehensive healthcare services to the Monadnock Region. Our Financial Assistance Program provides free or discounted care for those who qualify. For more information or to obtain an application, please call 603-924-1717 or visit mchfinancialassist.org.

ON THE COVER L to R: Jenny Ruiz, RN, Emergency Department; Robin Owen, Patient Financial Services; Patrick Sullivan, RN, Oncology; Martha Halverson, Dietary; Cynthia K. McGuire, FACHE, President and CEO; Brian Stimpson, MA, Antrim Medical Group; Dawne Beamer, RCP, TTS, Respiratory Therapy

BACK COVER: The Calcutt Family, Frankestown, NH



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